

Criminal Record and Judicial Matters Check (CRJMC) Application London, Ontario

In order to apply for a Criminal Record and Judicial Matters Check (CRJMC) in London Ontario, please enter the following address (URL) in the browser:
<https://www.policereliefsolutions.ca/checks/services/london/>

The screenshot shows the homepage of the London Police Service Police Record Checks website. At the top left is the London Police Service crest. To its right is the text "London Police Service Police Record Checks". Further right are links for "Login", "Register", "Forgot Username?", and "Forgot Password?". Below these links is the text "powered by Forrest Green Solutions". A blue navigation bar contains links for "Home", "Background Checks", "RCMP-CPIC", "Record Suspension", "About Us", "Contact", "FAQ", and "Business Info". The main content area features a central message: "Please be advised that if you are applying for a VS, you do not need to apply for a CRC or CRJMC for the same position. The VS check includes these." Below this is a video player with the London Police Service crest and the text "Welcome to our Online Records Check Process". To the right of the video player is a section titled "Police Background Checks" with a welcome message and a "Register For Your Police Background Check" button. Below this is a section for "Already Have An Account?" with a "CLICK HERE >>" button. At the bottom, there is a note about rental contracts and a warning that users must be residents of the City of London.

Now create your account by clicking “Register For Your Police Background Check”.

The screenshot shows the login page of the London Police Service Police Record Checks website. At the top left is the London Police Service crest. To its right is the text "London Police Service Police Record Checks". Further right are links for "Login", "Register", "Forgot Username?", and "Forgot Password?". Below these links is the text "powered by Forrest Green Solutions". A blue navigation bar contains links for "Consumer Home", "Business Home", and "Organization Login". The main content area features a red-bordered box with the text: "Monitor the email you registered with for any messages from LPS while your record check is being processed (check your junk/spam folder). Your completed record check will be sent electronically (or by mail in certain circumstances) and you will receive an email notification with more details at that time." To the right of this box is an image of a yellow key with the word "ACCESS" on it. Below the box is a "Secure Login" section with a note: "-- European Union residents may not apply to this platform. --". The login form is titled "Login Credentials (* = mandatory field)" and contains fields for "User Name" and "Password", both marked as mandatory and case sensitive. Below these fields are checkboxes for "Agree to EULA", "Agree to FG Consent", and "Agree to Police Consent", each with a "View agreement..." link. At the bottom of the form is a "Log Me In" button and a "Forgot Username?" link.

Now Create your account and login.

Criminal Record and Judicial Matters Check (CRJMC)

*NOT for those who are working or volunteering with Vulnerable people (i.e. children, elderly).
Contact london@policesolutions.ca if you are unsure what level to apply for or check eligibility for Volunteer rate.*

<input type="radio"/> \$45.00 - Employment <i>(over the age of 18, you receive monetary compensation)</i> Turnaround: ~2 weeks	<input checked="" type="radio"/> \$45.00 - Other <i>(you may or may not receive monetary compensation, this is not considered volunteer)</i> Turnaround: ~2 weeks
<input type="radio"/> \$0.00 - Volunteer <i>(over the age of 18, you receive NO monetary compensation)</i> Turnaround: ~2 weeks Note: You may need to show proof of volunteering, otherwise apply for 'Employment' or 'Other'	<input type="radio"/> \$45.00 - Unpaid Student Placement <i>(includes volunteer hours if required by course)</i> Turnaround: ~2 weeks
<input type="radio"/> \$45.00 - Adoption Turnaround: ~2 weeks Note: Turnaround is frequently longer as hardcopy fingerprints are required from RCMP	<input type="radio"/> \$45.00 - Name Change Turnaround: ~2 weeks
<input type="radio"/> \$45.00 - Immigration <i>(check with Immigration to ensure you need this)</i> Turnaround: ~2 weeks Note: Refunds are not offered.	<input type="radio"/> \$45.00 - Government Employment <i>For youth under the age of 18</i> Turnaround: ~2 weeks
<input type="radio"/> \$0.00 - Government Volunteer <i>For youth under the age of 18</i> Turnaround: ~2 weeks Note: You may need to show proof of volunteering, otherwise apply for 'Employment'	

Select "Other".

Turnaround: ~2 weeks	<i>not considered volunteer</i> Turnaround: ~2 weeks
<input type="radio"/> \$0.00 - Volunteer <i>(over the age of 18, you receive NO monetary compensation)</i> Turnaround: ~2 weeks Note: You may need to show proof of volunteering, otherwise apply for 'Employment' or 'Other'	<input type="radio"/> \$45.00 - Government Employment <i>For youth under the age of 18</i> Turnaround: ~2 weeks
<input type="radio"/> \$0.00 - Government Volunteer <i>For youth under the age of 18</i> Turnaround: ~2 weeks Note: You may need to show proof of volunteering, otherwise apply for 'Employment'	

Reason for the Police Record Check (* denotes mandatory, no acronyms)

* Position:

 (?) Description of the position, such as truck driver, file clerk, paralegal, cashier etc.

* Employer/Organization requesting this check:

 (?) The employer or hiring agency to which you are submitting this background check.

[Submit and Continue >>>](#)

Write "Security Guard Licence" in "Position" field
 Write "Service Ontario" in "Employer/Organization" field

Incomplete Application #20240326-161103 -- London Police Service						
Date Started	Report	Documentation / Date Provided	Demographics / Date Provided	Payment Status / Receipt	Authentication Status	Application Status
2024-Mar-26	CR/JMC Other...	Not Needed	Pending	Pending	Pending	Demographics Required

click shield & go to stage

Demographics

Please fill in all mandatory and applicable fields. If you are unable to complete the forms at a single time, click the 'Save For Later' button at the bottom of the page and you may resume at a later time.

The fields here are based upon your selection at the start of a type of background check.

Personal information contained in this application process is collected pursuant to the Municipal Freedom of Information and Protection of Privacy Act, s. 28(2), s. 32(b) and the Police Services Act, S.41, and is collected for the purpose of processing this police record check. Questions concerning this collection should be directed to the [London Police Service, Records Screening - Support Services Division](#).

Personal Information (* denotes mandatory)

* First Name: BALJINDER * Last Name: MEELU

* Middle Name: check if not applicable your middle name

* Former Last Names: check if not applicable maiden/previous last name(s) ? (including maiden)

Other Name(s) Used: any other names/nickname(s) ? (e.g. nickname or preferred first name)

* Gender: Male Female Gender X * Date of Birth: 20 / 18 ? (yyyy/mm/dd)

* Place of Birth: India ? (City and Province if Canada/US, Country otherwise)

Enter your name as it appears on your government issued identification. If you don't have a Surname in your passport then write your Given Name in "Last Name" field.

Contact Information (* denotes mandatory)

* Phone -Daytime: (519) 697- Phone -Secondary: secondary phone number ? (123) 456-7890 x123

Canadian Driver's License Information (* denotes mandatory)

? (if you don't have a Canadian Driver's License, please check the box below)

* Not Applicable: * Driver's License #: M2183-41118

* Province of Issue: Ontario (ON)

Current Employment Information (* denotes mandatory)

This data is shared exclusively with Forrest Green Solutions and a licensed consumer credit reporting agency (eg. TransUnion) and may be used in the authentication process and/or to update your consumer credit report.

This information will not appear on your application documents or be provided to the police service.

? (if this is not applicable to you, please check the box below)

* Not Applicable:

Residence / Home Information (* denotes mandatory)

* Resident Since: 3 Months * Street Address: City / Province: London, Ontario

Apt/Unit/Suite/Box #: apartment, unit, suite, box, other * Postal Code: N5V

You **MUST** currently be living in a residence within the city boundary of London in order to complete an online Police Record Check.

The following locations are **NOT** within the City boundary of London.

Fill-in the other information.

You **MUST** currently be living in a residence within the city boundary of London in order to complete an online Police Record Check.

The following locations are **NOT** within the City boundary of London.

- Komoka
- Mt. Brydges
- Delaware
- Kiltworth
- Ilderton
- Arva
- Dorchester
- Thamesford
- Ingersoll
- Thorndale

Having a **London Postal Box** is **NOT** the same as residing in London.

*** NOTE - IF YOU SUBMIT INCORRECT RESIDENCE INFORMATION, YOUR APPLICATION WILL BE CANCELLED AND YOU WILL NOT RECEIVE A REFUND ***

Are you currently living in London (within the city boundaries)?

* Confirmation of Residence: Yes No

Mailing Information (* denotes mandatory if different from residence)

* Same as Residence: Yes No

Address History (max:12) (required if you have moved in the past five (5) years) (* denotes mandatory)

For international addresses, please select INTL from the Province drop-down and use the Street and City fields to supply as much information as possible (including Country).

[\(?\) \(click the green \(+\) button to add addresses\)](#) (Postal Code is **NOT** mandatory)

* Street Address	Apt/Unit/Suite/Box #	* City	* Prov	Postal	* Years	+
VPO, CHANDPUR RURKI KALAN, TEH. BALAK	address 2	PUNJAB, INDIA	INTL	144524	19	✖

Make sure you live in London, Ontario

Address History (max:12) (required if you have moved in the past five (5) years) (* denotes mandatory)

For international addresses, please select INTL from the Province drop-down and use the Street and City fields to supply as much information as possible (including Country).

[\(?\) \(click the green \(+\) button to add addresses\)](#) (Postal Code is **NOT** mandatory)

* Street Address	Apt/Unit/Suite/Box #	* City	* Prov	Postal	* Years	+
VPO, CHANDPUR RURKI KALAN, TEH. BALAK	address 2	PUNJAB, INDIA	INTL	144524	19	✖

Do you have a criminal record to declare? (max:12) (if applicable, * denotes mandatory)

Have you been convicted of a criminal offence in Canada for which a Record Suspension (Pardon) has not been granted? If so, you will need to self-declare this record with as much detail as you can recall, including the date (even if you only recall the year), the offence(s) for which you were convicted, and the sentence (i.e. fine, probation, jail, etc.). This self-declared information will be compared to convictions we locate during our queries, and will help us to confirm the information relates to you.

Please note:

- On occasion we may discover criminal record information for someone with a similar or same name and birthdate as yours. If this is the case, we will contact you for additional information, and/or to attend for elimination fingerprints. **Note that this does not apply to persons who have successfully obtained a record suspension (Pardon).**
- If you have a criminal record but do not disclose it, and we discover the record during our database query, it will delay the processing of your police check while we perform further work to confirm, including the requirement for you to attend for fingerprint comparison. Additional fees may apply.

* Self Declaration: Yes No

[Save For Later **](#) [Submit and Continue >>>](#)

** Only valid data will be saved.

Provide your five (5) years address history.

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click shield & go to stage



Fee Payment

Confirmation of Personal Information

Please ensure the information below is accurate as it will be used for the Identity Authentication process. Once the application has been paid for, these details cannot be changed, and you can only attempt authentication one (1) time.

If it is incorrect, please go back to the [Demographics page](#) NOW and make any required updates before the application is locked. Once payment has been submitted, no changes can be made to your details.

Information to be used for Identity Authentication - Please Verify	
First Name	BALJINDER
Middle Name	(none provided)
Last Name	MEELU
Gender	Male
Date of Birth	200[REDACTED]
Phone	(519) 697-[REDACTED]
Street Address	[REDACTED]
Apt/Unit/Suite/Box	
City	London
Province	Ontario
Postal Code	N5V [REDACTED]

* Confirmation of Information: Yes No

We use Moneris to process payment.

Confirm your Personal Information.

We use Moneris to process payment.

Please note that:

- Forrest Green and London Police Service will have NO access to your credit card details.
- London Police Service will have NO access to your consumer credit report, authentication questions or answers.
- The authentication process will not be successful if you do not have a consumer credit report or you do not have sufficient information on it (eg. have never had a credit card, have never had a personal loan and/or mortgage, are a new resident to Canada, etc.). If this is the case, you will be provided with further instructions from the police service intake team on how to proceed (most likely, you will be asked to upload photos of your identification through your online account).
- After paying, you will be given one (1) chance at authentication. If you fail it for any reason, funds will not be refunded, however you do still have the ability to download and print your receipt and documentation and visit the police station in person. There can be many reasons for authentication failure, some of which are (but not limited to) session timeout, incorrect answers, browser/computer/internet connection on either end and navigating away from the question pages. Further, each question is individually timed and failing to answer a question in a timely fashion may result in an authentication failure.
- Please ensure that you have sufficient time remaining in your session before proceeding. This is indicated by the count-down timer in the top-right corner of your browser. If there is insufficient remaining time, please begin a new session by logging out and then back in.

Terms and Conditions

- FEES ARE NON-REFUNDABLE. PLEASE BE SURE YOUR SELECTION IS CORRECT AND APPROPRIATE.**
- Payment does not mean the local police service will provide confirmation a person does not have a criminal record.
- If an individual has selected the incorrect police check, no refund will be provided and the process will need to re-commence from the beginning.
- Additional steps and fees may be applicable such as:
 - Physical visit and interview at the police station, where required;
 - Fingerprints to confirm criminal record information when there is a discrepancy between an applicant's declared criminal record and the registered criminal record held at the RCMP National Repository of Criminal Records;
 - Fingerprints for Vulnerable Sector Check (VSC) if an applicant's name, birthdate and gender OR birthdate and gender match to that of a pardoned sex offender. For additional information, please visit the RCMP FAQ at <https://www.rcmp-grc.gc.ca/en/types-criminal-background-checks/>
- While the Police Service strives to meet the prescribed turnaround times, there is no guarantee as to the turnaround times:
 - Criminal Record Check (CRC)

Read the Terms and Conditions.

5. While the Police Service strives to meet the prescribed turnaround times, there is no guarantee as to the turnaround times:
- a. Criminal Record Check (CRC)
 - a. 2 weeks for Employment
 - b. 2 weeks for Other
 - c. 2 weeks for Volunteer You may need to show proof of volunteering, otherwise apply for 'Employment' or 'Other'
 - d. 2 weeks for Government Employment
 - e. 2 weeks for Government Volunteer You may need to show proof of volunteering, otherwise apply for 'Employment'
 - b. Criminal Record and Judicial Matters Check (CRJMC)
 - a. 2 weeks for Employment
 - b. 2 weeks for Other
 - c. 2 weeks for Volunteer You may need to show proof of volunteering, otherwise apply for 'Employment' or 'Other'
 - d. 2 weeks for Unpaid Student Placement
 - e. 2 weeks for Adoption Turnaround is frequently longer as hardcopy fingerprints are required from RCMP
 - f. 2 weeks for Name Change
 - g. 2 weeks for Immigration Refunds are not offered.
 - h. 2 weeks for Government Employment
 - i. 2 weeks for Government Volunteer You may need to show proof of volunteering, otherwise apply for 'Employment'
 - c. Vulnerable Sector Check (VSC)
 - a. 2 weeks for Employment
 - b. 2 weeks for Other
 - c. 2 weeks for Volunteer You may need to show proof of volunteering, otherwise apply for 'Employment' or 'Other'
 - d. 2 weeks for Foster Parent
 - e. 2 weeks for Unpaid Student Placement
 - f. 2 weeks for Kinship Care
6. Each application is treated separately, including fee payment and authentication:
- a. Report Selection;
 - b. Documentation;
 - c. Demographics;
 - d. Payment;
 - e. Authentication;
 - f. Submission.
7. After payment, you will be presented with our authentication process.
- a. Should you pass the authentication process, your application will be submitted to the police service, pending any outstanding supporting documentation (if applicable).

7. After payment, you will be presented with our authentication process.
- a. Should you pass the authentication process, your application will be submitted to the police service, pending any outstanding supporting documentation (if applicable).
 - b. Should you fail or abort the authentication process for any reason, you can download/print your invoice and filled in document. Please refer to emails received from the police for additional information. There will be no refunds, so please be certain you wish to proceed and that you have sufficient personal credit history to be able to utilize this process.
8. Incomplete applications (*i.e. no identification provided, authentication aborted / failed / not completed or further information requested*) and applications requiring in-person attendance will remain in the processing queue for no more than ninety (90) days from the time of initial application. Fees are non-refundable and incomplete applications will be considered 'abandoned', and removed from the processing queue after ninety (90) days.
9. The London Police Service will return the results of the check to the **applicant only**. We will not release the results to a third-party organization or employer under any circumstances.

FEES ARE NON-REFUNDABLE. PLEASE DO NOT SUBMIT/PAY FOR THIS RECORD CHECK IF THE APPLICANT IS NOT A RESIDENT OF THE LONDON POLICE SERVICE POLICING JURISDICTION WITHIN THE CITY LIMITS OF LONDON.

Qty	Rate	Description	Total
1	\$45.00	Criminal Record and Judicial Matters Check (CRJMC) - Other	\$45.00
Sub-Total			\$45.00
HST (13%)			\$1.29
Total			\$46.29

Currently accepting the following for **credit card** payments: VISA, VISA Debit, Mastercard, Mastercard Debit, American Express

Click 'I Agree, Proceed With Payment' to proceed with payment. **Only click the button once.** Using the 'Back' or 'Refresh' button after you press the 'I Agree, Proceed With Payment' button may result in aborted payments.

I Agree, Proceed With Payment >>>




Click "I Agree"



For security, you should change your password.

[CLICK HERE >>](#)

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click shield & go to stage      



Fee Payment



Cardholder Name

Pay the fee.

If you receive an email for additional documents, please upload the documents.