

Criminal Record and Judicial Matters Check (CRJMC) Application Toronto, Scarborough, North York, East York and Etobicoke

In order to apply for a Criminal Record and Judicial Matters Check (CRJMC) in Toronto, Scarborough, North York, East York, Etobicoke, Ontario, please enter the following address (URL) in the browser:

<https://www2.policesolutions.ca/checks/services/toronto/register.php>

The screenshot shows the registration page for the Toronto Police Service. At the top left is the Toronto Police Service logo and the text "Toronto Police Service Police Record Checks". At the top right are links for "Login | Register" and "Forgot Username? | Forgot Password?". Below the navigation bar, there are two home links: "Consumer Home" and "Business Home". A central message box contains instructions: "Monitor the email you provide below for any messages from TPS while your record check is being processed (check your junk/spam folder). Your completed record check will be sent electronically (or by mail in certain circumstances) and you will receive an email notification with more details at that time." To the right is an image of a keyboard with a green "register" key. Below the message box is the "Registration Account Information" section, which includes a note: "-- European Union residents may not apply to this platform. --". The registration form has the following fields: "Registration Information (* = mandatory field)", "* First Name: your first name", "* Last Name: your last name", "* City of Residence: your city of residence", "* Province of Residence:" with a dropdown menu, "* Phone (daytime): your day time phone", "* Email Address: your email address", "* Email Address (verify): your email address for verification", and "* Security Question 1:" with a dropdown menu. To the right of the form is a "PLEASE NOTE" section: "PLEASE NOTE: For privacy reasons, we strongly recommend that you use an email account to which only you have access, and that you can check regularly for messages from the police regarding the status of your application. As part of the process, the police may need to send you email correspondence regarding your application. In some instances, these emails may contain highly confidential information concerning records found during their background queries, and requests for details to help determine whether or not those records belong to you, or another person with a similar name and/or birthdate. For this reason, and to ensure your personal privacy, please keep this in mind when providing an email address in your account set-up."

Now create your account .

The screenshot shows the secure login page for the Toronto Police Service. At the top left is the Toronto Police Service logo and the text "Toronto Police Service Police Record Checks". At the top right are links for "Login | Register" and "Forgot Username? | Forgot Password?". Below the navigation bar, there are two home links: "Consumer Home" and "Business Home". A central message box contains instructions: "Monitor the email you registered with for any messages from TPS while your record check is being processed (check your junk/spam folder). Your completed record check will be sent electronically (or by mail in certain circumstances) and you will receive an email notification with more details at that time." To the right is an image of a yellow "ACCESS" key. Below the message box is the "Secure Login" section, which includes a note: "-- European Union residents may not apply to this platform. --". The login form has the following fields: "Login Credentials (* = mandatory field)", "* User Name:" with a warning icon and "(case sensitive)", "* Password:" with a warning icon and "(case sensitive)", "* Agree to EULA:" with a checked checkbox and "View agreement ...", "* Agree to FG Consent:" with a checked checkbox and "View statement ...", and "* Agree to Police Consent:" with a checked checkbox and "View consent ...". At the bottom of the form is a "Log Me In" button. To the right of the form is a yellow warning box with a red exclamation mark icon and the text: "If you receive a notice of 'Unable to locate account', please use the provided 'Forgot Username' or 'Forgot Password' links located in the top-right corner or below the 'Log Me In' button on this page. When you registered, you were sent an email with your username."

If you already have an account, please login.



Application Status

There are no applications yet for your account.

For additional information, please contact:

Toronto Police Service
Tel: (416) 808-8244
eMail: [Toronto Police Service](#)

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This site is compatible with Firefox 31+, Opera 36+, Chrome 49+, Safari 10+, Edge 16+ and various mobile browsers. You should upgrade your browser if you do not meet these requirements. This site is designed for 1024x768 resolution.

Click “New Application”.



Incomplete Application #20240430-195759 -- Toronto Police Service						
Date Started	Report	Documentation / Date Provided	Demographics / Date Provided	Payment Status / Receipt	Authentication Status	Application Status
2024-Apr-30	Pending	Pending	Pending	Pending	Pending	Report Selection Required

Report Selection

The chart below may help to assist you in determining which record check is required. Following the chart you will find the fields to select your desired report.

With our experience, we have determined that an employer or organization may sometimes require too much or too little information.

In some cases, we may not be able to complete the record check requested (i.e. your prospective employer requires you to obtain a Vulnerable Sector Check, but you will be working retail). Persons requiring a records check for the purposes of **Non-Parental Custody** (through court order), **cannot** use this online screening process. You must attend the Toronto Police Information Access Service Counter in person to submit an application. The Information Access Service Counter is located in the Police HQ building at 40 College Street, Toronto. If this is the reason for your police check, you must attend our office between 7:00am and 4:30pm Monday thru Friday. The Information Access Service Counter is closed on civic and statutory holidays.

In order to obtain a Vulnerable Sector Check you must be applying for a **position of authority or trust** relative to children, the disabled, elderly, or other vulnerable persons. You must be able to tell us the name of the agency/employer, the type of position, and specific information on your responsibilities with the vulnerable clientele with whom you will be interacting.

Scroll down.

Criminal Record and Judicial Matters Check
 NOTE - you must be 18 years or older
 NOT for those who are working or volunteering with Vulnerable people (i.e. children, elderly)

\$26.72 - Employment / Other
 \$0.00 - Volunteer
(you receive NO monetary compensation)
Note: (Must be accompanied with signed letter on organization's letterhead indicating your volunteering status)

Criminal Record Check
 NOTE - you must be 18 years or older

\$26.72 - Employment / Other
 \$0.00 - Volunteer
(you receive NO monetary compensation)
Note: (Must be accompanied with signed letter on organization's letterhead indicating your volunteering status)

Reason for the Police Record Check (* denotes mandatory, no acronyms)

* Position/Reason:

? Description of the position, such as truck driver, file clerk, paralegal, cashier etc.

Click the radio button “\$26.72 - Employment / Other” from “Criminal Record and Judicial Matters Check” section.

Criminal Record Check
 NOTE - you must be 18 years or older

\$26.72 - Employment / Other
 \$0.00 - Volunteer
(you receive NO monetary compensation)
Note: (Must be accompanied with signed letter on organization's letterhead indicating your volunteering status)

Reason for the Police Record Check (* denotes mandatory, no acronyms)

* Position/Reason:

? Description of the position, such as truck driver, file clerk, paralegal, cashier etc.

* Organization requesting check:

? The agency to which you are submitting this background check.

[Submit and Continue >>>](#)

Write “Security Guard License” in “Position/Reason” field”.

Write “Service Ontario” in “Organization requesting check” field.



Incomplete Application #20240430-195759 -- Toronto Police Service						
Date Started	Report	Documentation / Date Provided	Demographics / Date Provided	Payment Status / Receipt	Authentication Status	Application Status
2024-Apr-30	CRJMC Empl...	Not Needed	Pending	Pending	Pending	Demographics Required

click shield & go to stage

3 Demographics

Please fill in all mandatory and applicable fields. If you are unable to complete the forms at a single time, click the "Save For Later" button at the bottom of the page and you may resume at a later time.

The fields here are based upon your selection at the start of a type of background check.

Personal information contained in this application process is collected pursuant to the [Municipal Freedom of Information and Protection of Privacy Act, s. 28\(2\), s. 32\(b\)](#) and the [Police Services Act, S.41](#), and is collected for the purpose of processing this police record check. Questions concerning this collection should be directed to the [Toronto Police Service, Records Business Centre](#).

Personal Information (* denotes mandatory)

* First Name: ANDREW * Last Name: [REDACTED]

* Middle Name: check if not applicable your middle name

Enter your name as it appears on your government issued identification. If you don't have a Surname in your passport then write your Given Name in "Last Name" field.

Personal Information (* denotes mandatory)

* First Name: ANDREW * Last Name: BAGUMA

* Middle Name: check if not applicable

* Former Last Names: check if not applicable

Other Name(s) Used: any other names/nickname(s) ? (e.g. nickname or preferred first name)

* Gender: Male Female Gender X * Date of Birth: [REDACTED] ? (yyyy/mm/dd)

* Place of Birth: [REDACTED] ? (City and Province if Canada/US, Country otherwise)

Contact Information (* denotes mandatory)

* Phone -Daytime: (647) [REDACTED] ? (123) 456-7890 x123

Phone -Secondary: secondary phone number ? (123) 456-7890 x123

Canadian Driver's License Information (* denotes mandatory)

? (if you don't have a Canadian Driver's License, please check the box below)

* Not Applicable: * Driver's License #: [REDACTED]-21029

* Province of Issue: Ontario (ON)

Current Employment Information (* denotes mandatory)

This data is shared exclusively with Forrest Green Solutions and a licensed consumer credit reporting agency (eg. TransUnion) and may be used in the authentication process and/or to update your consumer credit report.

This information will not appear on your application documents or be provided to the police service.

? (if this is not applicable to you, please check the box below)

* Not Applicable:

Fill-in the other information.

Current Employment Information (* denotes mandatory)

This data is shared exclusively with Forrest Green Solutions and a licensed consumer credit reporting agency (eg. TransUnion) and may be used in the authentication process and/or to update your consumer credit report.

This information will not appear on your application documents or be provided to the police service.

[?](#) (if this is not applicable to you, please check the box below)

* Not Applicable:

Residence / Home Information (* denotes mandatory)

* From: 2020 / 05 [?](#) (yyyy/mm)

* Street Address:

* City: TORONTO

Apt/Unit/Suite/Box #: 407

* Province: Ontario (ON)

* Postal Code:

***** FOR CRIMINAL RECORD / CRIMINAL RECORD AND JUDICIAL MATTERS CHECK APPLICATIONS *****

The Toronto Police Service will conduct these 2 types of checks for individuals living anywhere in Canada.

To apply from outside of Canada, please visit the [Toronto Police Service Record Checks](#) website.

***** FOR VULNERABLE SECTOR CHECK APPLICATIONS *****

The Toronto Police Service can only provide Vulnerable Sector Checks for anyone living in Toronto and surrounding areas (Scarborough, North York, East York, Etobicoke, Old Toronto, etc.) whose **home** postal code begins with "M".

If you reside outside of these jurisdictions, you must obtain a Vulnerable Sector Police Check from your local RCMP detachment or local police.

Vulnerable Sector Checks can only be completed for positions within Canada and must be performed by the law enforcement agency responsible for the jurisdiction in which you live.

Fill-in the current residential address and the date you moved to this address.

If you reside outside of these jurisdictions, you must obtain a Vulnerable Sector Police Check from your local RCMP detachment or local police.

Vulnerable Sector Checks can only be completed for positions within Canada and must be performed by the law enforcement agency responsible for the jurisdiction in which you live.

Having a **Postal Box** is not the same as residing in an approved jurisdiction.

Do you confirm you live in an approved jurisdiction?

* Confirmation of Residence: Yes No

Mailing Information (* denotes mandatory if different from residence)

* Same as Residence: Yes No

Address History (max:12) (required if you have moved in the past five (5) years) (* denotes mandatory)

For International addresses, please select INTL from the Province drop-down and use the Street and City fields to supply as much information as possible (including Country).

[?](#) (click the green (+) button to add addresses) (Postal Code is NOT mandatory)

* Street Address	Apt/Unit/Suite/Box #	* City	* Prov	Postal	* From	* To	
<input type="text"/>	address 2	Toronto	ON	<input type="text"/>	2020 / 05	2020 / 04	<input checked="" type="checkbox"/>
N/A	<input type="text"/>	<input type="text"/> District	INTL	<input type="text"/>	2020 / 04	2020 / 05	<input checked="" type="checkbox"/>
Gulu Road	<input type="text"/>	<input type="text"/> District	INTL	<input type="text"/>	2020 / 01	2020 / 04	<input checked="" type="checkbox"/>

[Save For Later](#) [Submit and Continue >>>](#)

Provide your past five (5) years address history.

Incomplete Application #20240430-195759 -- Toronto Police Service						
Date Started	Report	Documentation / Date Provided	Demographics / Date Provided	Payment Status / Receipt	Authentication Status	Application Status
2024-Apr-30	CRJMC Empl...	Not Needed	Completed 2024-Apr-30	Pending	Pending	Payment Required

click shield & go to stage

4 Fee Payment

Confirmation of Personal Information

Please ensure the information below is accurate as it will be used for the Identity Authentication process. Once the application has been paid for, these details cannot be changed, and you can only attempt authentication one (1) time.

If it is incorrect, please go back to the [Demographics page](#) NOW and make any required updates before the application is locked. Once payment has been submitted, no changes can be made to your details.

Information to be used for Identity Authentication - Please Verify	
First Name	ANDREW
Middle Name	(none provided)
Last Name	BAGUMA
Gender	Male
Date of Birth	1992-Oct-29
Phone	(647) 936-2870
Street Address	2100 BATHURST ST
Apt/Unit/Suite/Box	407
City	TORONTO
Province	Ontario
Postal Code	MSN 2P2

* Confirmation of Information: Yes No

Confirm your Personal Information.

Information to be used for Identity Authentication - Please Verify	
First Name	ANDREW
Middle Name	(none provided)
Last Name	BAGUMA
Gender	Male
Date of Birth	(none provided)
Phone	(647) (none provided)
Street Address	(none provided)
Apt/Unit/Suite/Box	407
City	TORONTO
Province	Ontario
Postal Code	(none provided)

* Confirmation of Information: Yes No

We use Moneris to process payment.

Please note that:

- Forrest Green and Toronto Police Service will have NO access to your credit card details.
- Toronto Police Service will have NO access to your consumer credit report, authentication questions or answers.
- The authentication process will not be successful if you do not have a consumer credit report or you do not have sufficient information on it (eg. you have never had a credit card, have never had a personal loan and/or mortgage, etc.). If you believe this may be the case, you should still complete the authentication process to proceed. Should you fail the authentication, you will receive an email with further directions on how to complete your authentication by other means.
- After paying, you will be given one (1) chance at authentication. If you fail it for any reason, funds will not be refunded, however you do still have the ability to download and print your receipt and documentation. You will be directed by email as to how to complete your authentication. There can be many reasons for authentication failure, some of which are (but not limited to) session timeout, incorrect answers, browser/computer/internet connection on either end and navigating away from the question pages. Further, each question is individually timed and failing to answer a question in a timely fashion may result in an authentication failure.
- Please ensure that you have sufficient time remaining in your session before proceeding. This is indicated by the count-down timer in the top-right corner of your browser. If there is insufficient remaining time, please begin a new session by logging out and then back in.

Please read the notes.

- c. Demographics;
 - d. Payment;
 - e. Authentication;
 - f. Submission.
7. After payment, you will be presented with our authentication process.
- a. Should you pass the authentication process, your application will be submitted to the police service, pending any outstanding supporting documentation (if applicable).
 - b. Should you fail or abort the authentication process for any reason, you can download/print your invoice and filled in document. Please refer to emails received from the police for additional information. There will be no refunds, so please be certain you wish to proceed and that you have sufficient personal credit history to be able to utilize this process.
8. **Incomplete applications (i.e. no identification provided, authentication aborted / failed / not completed or further information requested) and applications requiring in-person attendance will remain in the processing queue for no more than sixty (60) days from the time of initial application. Fees are non-refundable and incomplete applications will be considered 'abandoned', and removed from the processing queue after sixty (60) days.**
9. The Toronto Police Service will return the results of the check to the **applicant only**. We will not release the results to a third-party organization or employer under any circumstances.

FEES ARE NON-REFUNDABLE.


Qty	Rate	Description	Total
1	\$25.95	Criminal Record and Judicial Matters Check - Employment / Other	\$25.95
Sub-Total			\$25.95
HST (13%)			\$0.77
Total			\$26.72

Currently accepting the following for **credit card** payments: VISA, VISA Debit, Mastercard, Mastercard Debit, American Express


Click 'I Agree, Proceed With Payment' to proceed with payment. **Only click the button once.** Using the 'Back' or 'Refresh' button after you press the 'I Agree, Proceed With Payment' button may result in aborted payments.


I Agree, Proceed With Payment >>>

Check the fee details and click "I Agree, Proceed With Payments >>>" button.



Toronto Police Service
Police Record Checks

andrebaguma1550 


[Profile](#) | [Password](#) | [Logout](#) 


[session timeout in: 00h 26m 47s]





Application Status
About Us
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New Application

Incomplete Application #202404... -- Toronto Police Service

Date Started	Report	Documentation / Date Provided	Demographics / Date Provided	Payment Status / Receipt	Authentication Status	Application Status
2024-...	CRJMC Emplo...	Not Needed	Completed 2024-...	Pending	Pending	Payment Required

click shield & go to stage


 **Fee Payment**

Cardholder Name

Card Number

Pay the fee.

YOUR APPLICATION WILL NOT PROCEED UNTIL YOU AUTHENTICATE YOUR I.D.
CLICK THE BUTTON BELOW TO CONTINUE.

Information to be used for Identity Authentication	
First Name ANDREW	Street Address 2100 [REDACTED]
Middle Name <i>(none provided)</i>	Apt/Unit/Suite/Box 407
Last Name BAGUMA	City TORONTO
Gender Male	Province Ontario
Date of Birth [REDACTED]	Postal Code [REDACTED]
Phone (647) [REDACTED]	

We will be using the TransUnion Authentication engine to validate your identity.

Please be advised that your authentication session is subject to defined time limitations, including the time it takes to respond to each question. If you exceed time limits, your session will fail and you will be required to attend the police service in person with ID in order to complete the application process.

You will be asked a series of "out of wallet" questions - information based on your personal consumer credit data that a person would reasonably be expected to know without having to take time to look up answers or consult other sources. This ensures the integrity of the process, and that the person authenticating is actually the applicant themselves, and not someone impersonating you.

You will be given one (1) chance at authentication. If you fail it for any reason, funds will not be refunded. There can be many reasons for authentication failure, some of which are (but not limited to) session timeout, incorrect answers, browser/computer/internet connection on either end, navigating away from the question pages. Further, each question is individually timed and failing to answer a question in a timely fashion may result in an authentication failure.

Please ensure that you have sufficient time remaining in your session before proceeding. This is indicated by the count-down timer in the top-right corner of your browser. If there is insufficient remaining time, please begin a new session by logging out and then back in.

Should you fail or abort the authentication process for any reason, you can download/print your invoice and filled in document. Please refer to emails received from the police for additional information. There will be no refunds, so please be certain you wish to proceed and that you

Read the notes for "Authentication".

Please note that:

1. Toronto Police Service will have **NO** access to your consumer credit report, authentication questions or answers.

In the authentication process, you will be presented with questions and answers which are generated based on current information on your consumer credit report held by TransUnion.

The Police Service does not have access to any of the information contained in your consumer credit report.

From time to time, credit bureaus receive information that may be incorrectly added to your consumer credit report. It is your responsibility to periodically check your consumer credit report and correct any errors.

Therefore, you will be allowed one (1) incorrect answer. In the event that information in the multiple choice answers is incorrect, do not worry. Choose any answer and then answer the remaining questions to the best of your ability and contact TransUnion to get a copy of your report to correct the errors.

The correct answers are based on information currently on your consumer credit report. To obtain a copy of your credit report, please contact TransUnion at 1-800-663-9980 (prompt #1) or [download/complete this form](#) and mail it to TransUnion, Consumer Relations Centre, PO Box 338 LCD1, Hamilton, Ontario, L8L 7W2. Once you have received your credit report and verified your identity with them, they can help you understand why information has appeared.

Click 'Proceed With Authentication' to proceed with authentication. **Only click the button once.** Clicking the 'Proceed With Authentication' button more than once may result in a duplicate authentication attempt which will cause your authentication attempt to fail. Using the 'Back' or 'Refresh' button after you press the 'Proceed With Authentication' button will not stop the authentication process from commencing and may result in an authentication failure.

Proceed With Authentication >>>

Application History/Activity		
Who	Date	Activity
System	2024-Apr-08:36:04 pm	Pre-filled Document Package (please proceed to authentication)
Applicant	2024-Apr-08:36:04 pm	Payment Approved (click the PDF icon on the right to download your invoice)

Click "Proceed With Authentication >>>" button.



Date Started	Report	Documentation / Date Provided	Demographics / Date Provided	Payment Status / Receipt	Authentication Status	Application Status
2024-Apr-08	CRJMC Emplo...	Documentation Required By Police	Completed 2024-Apr-08	Completed 2024-Apr-08	Failed / Thin-File 2024-Apr-08	Authentication Failed - Read notes below

click shield & go to stage 1 2 3 4 5 6

5 Authentication

This application has been paid for, as such there are no changes permitted, as per the terms and conditions. You can view the application activity and download a copy of the invoice and/or pre-filled documentation from the table below.

Please note: If you feel there are **errors or omissions** in your information, **DO NOT re-apply**. Email us with the information to be amended. We can edit this information in the system so everything appears correctly on the completed background check up until it is completed.

Identity Authentication has failed due to insufficient information on your credit file to reliably authenticate you. Unfortunately, TransUnion was unable to complete your on-line authentication. As noted, this could have been the result of an insufficient

If the authentication fails, read the further instructions.

Identity Authentication has failed due to insufficient information on your credit file to reliably authenticate you.

Unfortunately, TransUnion was unable to complete your on-line authentication. As noted, this could have been the result of an insufficient credit history, incorrect answers, or a system timeout.

You have already submitted payment for the police check. Do not re-apply and pay again.

To continue with your online application, you are required to upload two pieces of government issued ID and one picture of you holding your two photo IDs. Please include proof of residency if different from your identification.

Please follow the instructions below:

- Take a photo of two pieces of government issued ID and save them to your computer (ensure ID is clear and legible).
- Take a picture of you holding those same ID's and save it to your computer.
- Log in to your online account to review your application status.
- Click on shield #2 where it says, "Documents requested".
- It will ask you to upload the required documents.
- You can hit "browse" to find the pictures on your computer.
- hit "upload".
- Once our employees manually review your identification, you will receive a message stating that the images have been uploaded and that your record check is in the queue to be processed.


FOR VOLUNTEER (CRC / CRJMC) APPLICANTS ONLY

To continue with your online Volunteer application, you are required to upload a letter from the volunteer organization.


Please follow the instructions below:

- scan or take a picture of the letter and save it to your computer (ensure the letter is clear and legible);
- log in to your online account to review your application status;
- click on shield #2 where it says "documentation required";
- it will ask you to upload the required documents;
- you can hit "browse" to find the letter on your computer;
- hit "upload";
- you will receive a message stating the images were uploaded and your record check is in the queue to be processed;
- Once our employees manually review and determine your letter is acceptable, you will receive an e-mail stating we have received your documents.

Please read and prepare to send them the required documents.

Application History/Activity		
Who	Date	Activity
System	2024-Apr-08:39:48 pm	Pre-filled Document Package (ID Authentication) 
Applicant	2024-Apr-08:39:48 pm	<p>Authentication Error -Thin File, not enough information to generate questions Unfortunately, TransUnion was unable to complete your on-line authentication. As noted, this could have been the result of an insufficient credit history, incorrect answers, or a system timeout.</p> <p>You have already submitted payment for the police check. Do not re-apply and pay again.</p> <p>To continue with your online application, you are required to upload two pieces of government issued ID and one picture of you holding your two photo IDs. Please include proof of residency if different from your identification.</p> <p>Please follow the instructions below:</p> <ul style="list-style-type: none"> - Take a photo of two pieces of government issued ID and save them to your computer (ensure ID is clear and legible). - Take a picture of you holding those same ID's and save it to your computer. - Log in to your online account to review your application status. - Click on shield #2 where it says, "Documents requested". - It will ask you to upload the required documents. - You can hit "browse" to find the pictures on your computer. - hit "upload". - Once our employees manually review your identification, you will receive a message stating that the images have been uploaded and that your record check is in the queue to be processed. <p>*****</p> <p>FOR VOLUNTEER (CRC / CRJMC) APPLICANTS ONLY To continue with your online Volunteer application, you are required to upload a letter from the volunteer organization.</p> <p>Please follow the instructions below:</p> <ul style="list-style-type: none"> - scan or take a picture of the letter and save it to your computer (ensure the letter is clear and legible); - log in to your online account to review your application status; - click on shield #2 where it says "documentation required"; - it will ask you to upload the required documents; - you can hit "browse" to find the letter on your computer; - hit "upload".

Download the "Pre-filled Document Package".

		<ul style="list-style-type: none"> - Click on shield #2 where it says, "Documents requested". - It will ask you to upload the required documents. - You can hit "browse" to find the pictures on your computer. - hit "upload". - Once our employees manually review your identification, you will receive a message stating that the images have been uploaded and that your record check is in the queue to be processed. <p>*****</p> <p>FOR VOLUNTEER (CRC / CRJMC) APPLICANTS ONLY To continue with your online Volunteer application, you are required to upload a letter from the volunteer organization.</p> <p>Please follow the instructions below:</p> <ul style="list-style-type: none"> - scan or take a picture of the letter and save it to your computer (ensure the letter is clear and legible); - log in to your online account to review your application status; - click on shield #2 where it says "documentation required"; - it will ask you to upload the required documents; - you can hit "browse" to find the letter on your computer; - hit "upload". - you will receive a message stating the images were uploaded and your record check is in the queue to be processed; - Once our employees manually review and determine your letter is acceptable, you will receive an e-mail stating we have received your documents.
Applicant	2024-Apr-08:36:04 pm	Payment Approved (click the PDF icon on the right to download your invoice) 

eMail: Toronto Police Service

Forrest Green Privacy Policy

For additional information, please contact:

Toronto Police Service
Tel: (416) 808-8244
eMail: Toronto.Police.Service

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This site is compatible with Firefox 31+, Opera 36+, Chrome 49+, Safari 10+, Edge 16+ and various mobile browsers. You should upgrade your browser if you do not meet these requirements. This site is designed for 1024x768 resolution.

Download the "Payment Invoice"



Incomplete Application #2024040000000000 -- Toronto Police Service						
Date Started	Report	Documentation / Date Provided	Demographics / Date Provided	Payment Status / Receipt	Authentication Status	Application Status
2024-Apr-01	CRJMC Emplo...	Documentation Required By Police	Completed 2024-Apr-01	Completed 2024-Apr-01	Failed / Thin-File 2024-Apr-01	Authentication Failed - Read notes below

click shield & go to stage

5 Authentication

This application has been paid for, as such there are no changes permitted, as per the terms and conditions. You can view the application activity and download a copy of the invoice and/or pre-filled documentation from the table below.

Please note: If you feel there are **errors or omissions** in your information, **DO NOT re-apply**. Email us with the information to be amended. We can edit this information in the system so everything appears correctly on the completed background check up until it is completed.

Identity Authentication has failed due to insufficient information on your credit file to reliably authenticate you.

Unfortunately, TransUnion was unable to complete your on-line authentication. As noted, this could have been the result of an insufficient credit history, incorrect name, or system error.

You may logoff now, or upload the required documents.